CUSTOMER LINK

APEX TOOL GROUP
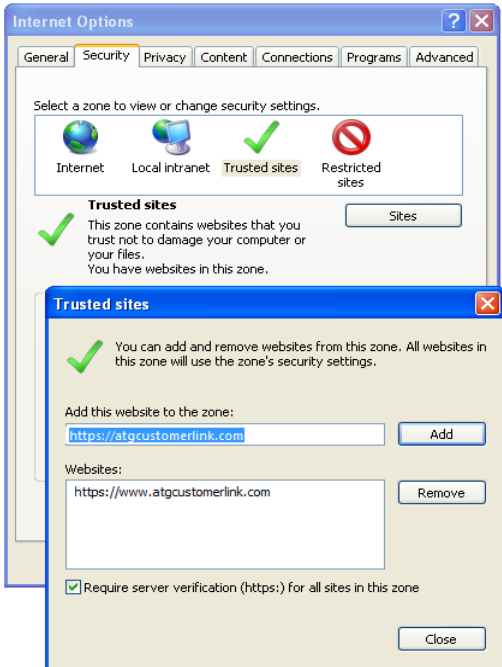
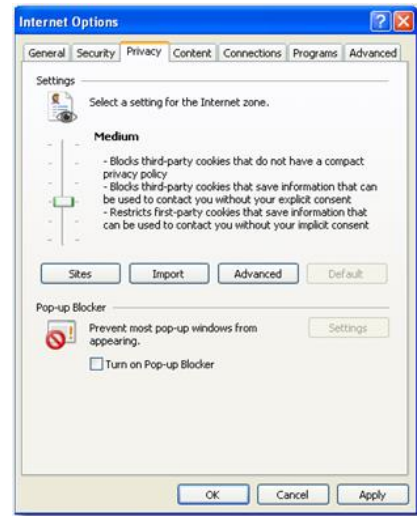***Before entering the site please follow the steps outlined below***

1. **Trusted Sites**
   Tools   Internet Options   Security Tab   Trusted Sites
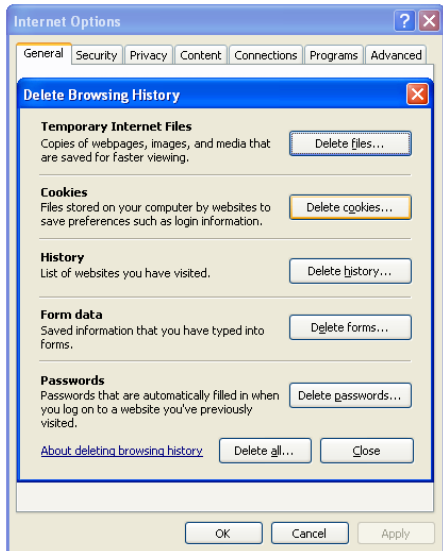   Icon   Sites Button   Type in:
   https://www.ATGCustomerLink.com

2. **Delete all temporary internet files**
   Tools   Internet Options   General Tab   Browsing
   History   Delete   Delete Files &   Delete Cookies

3. **Validate Setting -Check for New Versions**
   Tools   Internet Options   General Tab   Browsing
   History   Settings   Check "Every time I visit the
   webpage"

4. **Adjust cookie settings to "Medium or lower"**
   & Turn OFF pop up blocker
   Tools   Internet Options   Privacy Tab   Slide ruler
   should be Medium or lower if www.ATGCustomerLink.com
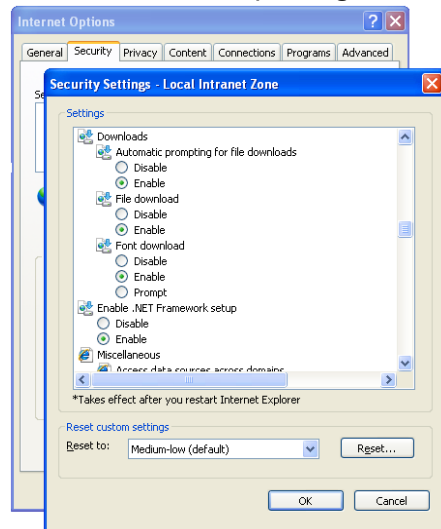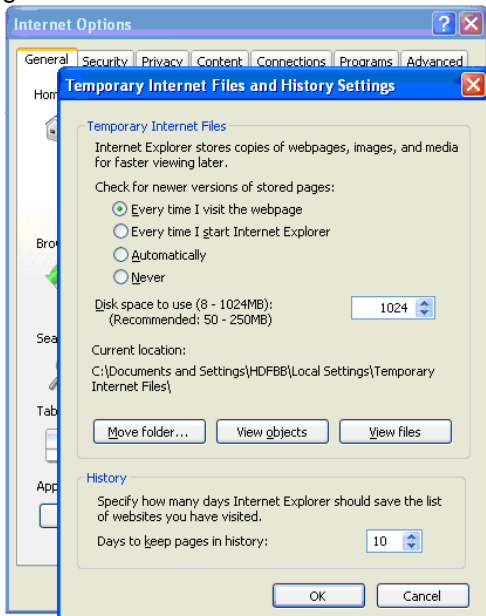   **must be** added as a Trusted site.

5. **Download Settings**
   Tools   Internet Options   Security Tab   Local Internet
   Icon   Custom Level Button. *(Consignment Agents only)*

6. **Compatibility Settings**
   Tools   Compatibility View Settings   Add
   www.ATGCustomerLink.com to the list